

ARKANSAS PUBLIC SERVICE COMMISSION

Original Sheet No. P3.1 Schedule Sheet 1 of 1

Replacing: Sheet No.

Entergy Arkansas, LLC
Name of Company

Kind of Service: Electric Class of Service: Residential

Docket No.: 18-073-TF
Order No.: 2
Effective: 2/1/19

Part IV. Policy Schedule No. 3

Title: Extended Absence Payment Plan (EAPP)

PSC File Mark Only

3.0. EXTENDED ABSENCE PAYMENT PLAN (General Service Rule 5.11.)

3.1. This Extended Absence Payment Plan provides payment options for Customers planning to be away from their homes for an extended period but who wish to avoid suspension of service by keeping their electric service account current.

3.2. PAYMENT OPTIONS

3.2.1. Option 1:

The Customer may apply for a draw draft plan, which automatically pays the Customer's electric service bill through Customer's checking or savings accounts, by contacting their financial institution or Entergy Arkansas, LLC ("EAL" or the "Company").

3.2.2. Option 2:

The Customer may ask the Company to forward the Customer's bill to a temporary mailing address.

3.2.3. Option 3:

The Customer may make a prepayment to Customer's electric service account. The Customer may contact the Company for assistance in determining the amount of prepayment needed. However, the final determination of the adequate amount of prepayment will be the sole responsibility of the Customer. Any amounts billed for electric service for which prepayment was not provided and for which payment is not received by the due date shall be considered a late payment pursuant to GSR 5.06.

3.3. NOTIFICATION:

The Customer must notify the Company in order to take advantage of any of the extended absence payment options listed above.